

# Abhinav Sikharam

UX / Product Designer & Researcher

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Portfolio: [abhinavsikharam.com](http://abhinavsikharam.com)

## EXPERIENCE

### UX Designer, Boardable

May 2020 – November 2020 (6 MONTHS)

Worked with growth and engineering teams to re-design the in-app email notifications for the Boardable SaaS platform. Designed feedback loops to remote meeting video feature to enhance customer satisfaction. Conducted user interviews, design audits, and extracted data insights from behavior analytics tools to improve the onboarding experience and customer retention.

### Data Visualization Researcher, DATA Lab

January 2020 – Present

Designing the novel data-driven analytical tools and visualizations. I am currently publishing research in CHI 2021 as a Co-Principal Researcher for NSF funded project in eliciting predictive data visualizations at the DATA lab.

### Graduate Teaching Assistant, IU

Web Accessibility, Visualization Design Courses

August 2019 – Present (1+ YEARS)

I worked as a teaching assistant for a web accessibility course at Indiana University. I assisted and guided over 50+ UG students with WCAG, ADA standards. Currently, I work as a TA for a data visualization UG course, guiding 20+ students on how to create data-driven visualization dashboards.

### Programmer Analyst, UI/UX Design

Cognizant Technology Solutions

May 2016 – July 2019 (3.2 YEARS)

Worked as a UI/UX design and Test analyst for a comms-media client. Designed and supported financial MIS enterprise application, merchandise platform, and a digital content application using user-centered design methodologies in Agile workflow. I maintained and have expertise in Data Analysis, Visualization Design, and Application Testing.

## CERTIFICATIONS

Interaction Design Course Certifications (May 2018)

[www.interaction-design.org/sikharam-abhinav](http://www.interaction-design.org/sikharam-abhinav)

DDA691x: Delft Design Approach (Jan 2015)

<https://verify.edx.org/cert/8e62afc3d2f84483ae7c9d3c1d6f4fc7>

DDA691x: Product Design (Dec 2015)

<https://courses.edx.org/certificates/c3d82496a4d54c9cba509431d078b7ef>

## EDUCATION

### MS, Human-Computer Interaction

August 2019 – May 2021 (Tentatively)

Indiana University Indianapolis, IN

Current GPA: 3.9/4.0

### B.Tech, Electronics & Communication Engineering

August 2011 - May 2015

Jawaharlal Nehru Technological University, India

Cumulative GPA: 3.9/4.0

## SKILLS

### Formative Research

User interviews

Contextual inquiry

Competitive analysis

Survey design

Observation

### Generative Research

Affinity diagramming

User personas

Journey mapping

End-to-End story

Sequence model

Service blueprint

### Summative Research

Usability, A/B Testing

Cognitive walkthrough

Heuristic evaluation

### Design Tools

Figma

Sketch

Adobe XD (CC)

InVision

Balsamiq

Abstract

Miro

### Programming

HTML / CSS

Javascript

D3

Python

MySQL

Arduino

IoT ecosystems

### Data Analysis

Tableau

## PUBLICATIONS

Data Prophecy: Exploring the Effects of Belief Elicitation in Visual Analytics

ACM CHI'21 <https://doi.org/10.1145/3411764.3445798>

## AWARDS

Winner: Jagstart 2020 - Project Ma

John R. Gibbs Fellowship for Innovation in Informatics

Merit Scholarship IUPUI '19-21

Runner-up: 3 Minute Pitch, 2020 annual Pffp conference

Comet Hats off Cognizant, CommsMedia Q3'18

CHI 2021 - Student Volunteer